**Terms and Conditions**

**1. Service Agreement**

By using our shipping web application, you acknowledge understanding and agreement to all terms and conditions outlined below. These terms apply to all shipments handled by Click N Reach Courier Services.

**2. Delivery Timeframes**

Delivery times are estimated and not guaranteed.Delays may occur due to traffic, weather, flight delays or unforeseen circumstances.

**3. Prohibited and Restricted Good**

The following items are strictly prohibited:

* Illegal substances or contraband
* Weapons, ammunition, and explosives

**4.Customs & Duties**

The customer is responsible for all import duties, taxes, and customs clearance charges. Package value over 100 usd are subjected to customs duties.

**5. Storage**

Storage fees may apply for packages held beyond given time frames.

**6. Uncollected Packages**

If a package is left uncollected within 30 days of arrival, it will be considered abandoned.The company may dispose of the packages or sell the goods to recover shipping costs.

**7. Tracking & Notification**

Package tracking will be available through our customer portal platform. Notifications regarding the status of the shipment (in transit, delivered, delayed, etc.) will be sent via email as well.

**8. Transit Liability Exclusions**

We are not liable for loss, damage, or delay arising from:

* Inherent defects in the goods (e.g., spoilage, rusting, leaking)
* Insufficient or improper packing
* Delay caused by incorrect addresses

**9. Amendments**

We reserve the right to amend these Terms and Conditions at any time. Updated terms will be posted on our website and will apply immediately to all new shipments and services unless stated otherwise. Continued use of our services constitutes acceptance of the updated terms.

**10. Termination of Service**

We reserve the right to immediately suspend or terminate accounts/service, without prior notice, in the following situations:

* **Dangerous or Hazardous Shipments**: If the package is found to be hazardous, illegal, or a safety risk to our personnel or property.
* **Abuse or Threats**: If the customer, or any associated individual, engages in abusive, threatening, or harmful behaviour towards our staff, drivers, or contractors.
* **Repeated Violations**: If the customer repeatedly violates terms, despite prior warnings.